

APPLICATION GUIDE
ONLINE DURC

Version 2.3

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1 Introduction

This document describes the functions of the “ONLINE DURC” application, available on Online Services at www.inail.it, and the methods for using it.

The application allows a company’s contributions compliance to be checked or consulted.

1.1 Application Menu

The application menu gives the following options (Figure 1):

- **Homepage**, where the user can select the language. The available options are Italian and English.
- **Compliance Check**: consult and obtain a valid Online DURC (Certificate of Contributions Compliance) for a specific tax code (business, self-employed worker or other party with a company code, even if discontinued).
- **Requests List**: a list of the compliance requests submitted by the authenticated user.
- **Compliance Request**: a request to verify contributions compliance for a specific tax code (business, self-employed worker or other party with a company code, even if discontinued).
- **Check cancelled Certificates of Compliance (DURC)**

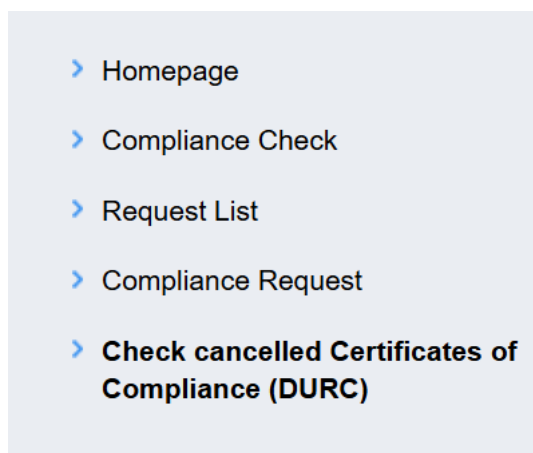


Figure 1: Application Menu

2 Compliance Request

Upon clicking the "Compliance Request" menu option (Figure 1), the user sees the window for inserting the data to check compliance.

The data entry form varies depending on the user making the request.

2.1 "Company" Compliance Request

If the user authenticated on the portal is a company (business, self-employed worker or other party obliged to register with Inail and holding a company code), the data entry form is as follows (Figure 2).

DURC ONLINE
Application for the verification of contributions compliance

COMPLIANCE REQUEST

Tax code*

Certified email notification (PEC)*

Resolve operation*
735 + 23

Required fields (*)

Figure 2: "Company" Compliance Request

Companies can only check their own compliance.

The tax code for the company whose compliance you wish to check must be entered in the tax code field.

The user must provide a certified email address.

To verify that a user is a human being and not an automated bot, the user must solve the operation in the Resolve operation field. Completing the field is mandatory.

In the event that it is not possible to confirm a compliant result in real time, and the verification is sent to the offices of the Authorities for assessment, notification will be sent to this certified email address when the result is available.

The user can then view the result and obtain the relevant document in pdf format.

2.2 "Intermediary" Compliance Request

If the user authenticated on the portal is an intermediary (work consultant, etc.), the data entry form is as follows (**Figure 3**).

DURC ONLINE
Application for the verification of contributions compliance

COMPLIANCE REQUEST

Tax code* Certified email notification (PEC)*

Resolve operation*
9 7 + 4 2

Required fields (*)

Figure 3: "Intermediary" Compliance Request

The tax code for the company (business, self-employed worker or other party obliged to register with Inail and holding a company code) whose compliance you wish to check must be entered in the tax code field.

The company's tax code must be present among the companies under the user's mandate. The user must provide a certified email address.

To verify that a user is a human being and not an automated bot, the user must solve the operation in the Resolve operation field. Completing the field is mandatory.

In the event that it is not possible to confirm a compliant result in real time, and the verification is sent to the offices of the Authorities for assessment, notification will be sent to this certified email address when the result is available.

The user can then view the result and obtain the relevant document in pdf format.

2.3 "Contract Awarding Authorities" Compliance Request

If the user authenticated on the portal is a Contract Awarding Authority (or a competent Authority), i.e. a user registered on www.sportellounicoprevidenziale.it as a CAA/AA, the data entry form is as follows (Figure 4).

DURC ONLINE

Application for the verification of contributions compliance

COMPLIANCE REQUEST

Contracting Authority*

Tax code*

Certified email notification (PEC)*

Resolve operation*
 $554 + 30$

Required fields (*)

Figure 4: "Contract Awarding Authorities" Compliance Request

The tax code for the company (business, self-employed worker or other party obliged to register with Inail and holding a company code) whose compliance you wish to check must be entered in the tax code field.

Users which are contract awarding authorities can check the compliance of any company by entering a valid tax code for the company. The user must provide a certified email address.

To verify that a user is a human being and not an automated bot, the user must solve the operation in the Resolve operation field. Completing the field is mandatory.

In the event that it is not possible to confirm a compliant result in real time, and the verification is sent to the offices of the Authorities for assessment, notification will be sent to this certified email address when the result is available.

The user can then view the result and obtain the relevant document in pdf format.

2.4 "Certifying Bodies" Compliance Request

If the user authenticated on the portal is a Certifying Body, i.e. a user registered on www.sportellounicoprevidenziale.it as a CB, the data entry form is as follows (**Figure 5**).

DURC ONLINE
Application for the verification of contributions compliance

COMPLIANCE REQUEST

Certifying Bodies*

Tax code*

Certified email notification (PEC)*

Resolve operation*

Required fields (*)

Figure 5: "Certifying Bodies" Compliance Request

The tax code for the company (business, self-employed worker or other party obliged to register with Inail and holding a company code) whose compliance you wish to check must be entered in the tax code field.

Users which are CBs can check the compliance of any company by entering a valid tax code for the company.

The user must provide a certified email address.

To verify that a user is a human being and not an automated bot, the user must solve the operation in the Resolve operation field. Completing the field is mandatory.

In the event that it is not possible to confirm a compliant result in real time, and the verification is sent to the offices of the Authorities for assessment, notification will be sent to this certified email address when the result is available.

The user can then view the result and obtain the relevant document in pdf format.

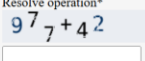
2.5 Compliance Request with "compliant" result

After entering the certified email address or the tax code and certified email address, select "Perform Compliance Check" (Figure 6).

DURC ONLINE
Application for the verification of contributions compliance

COMPLIANCE REQUEST

Tax code* Certified email notification (PEC)*

Resolve operation*


Required fields (*)

Figure 6: Perform Compliance Check

The system begins processing the data for the tax code indicated.

During the first stage of processing, the identifying data for the request just made are given: the tax code for which the compliance check was requested; the "Reference number", i.e. the record number for the request submitted; and the date (Figure 7).


DURC ONLINE
Application for the verification of contributions compliance

COMPLIANCE REQUEST FOR THE TAX CODE 766 [REDACTED]

INPS_21 11/09/2025

Reference Number: INPS_21 Date of request: 11/09/2025

Name: [REDACTED]

 Processing

i The system is processing the request. You may wait for the result or check the request status later submitted using the "Requests List" search functions provided. Additionally, upon resubmission of a compliance verification for the same tax code, the system will check and view the status of the last request made for the tax code in question.

Figure 7: Processing Request Information

If it is possible to confirm compliance in real time, the "compliant" result is displayed along with a link at which it is possible to view and obtain the Online "Certificate of Contributions Compliance" in pdf format (**Figure 8**).


DURC ONLINE

Application for the verification of contributions compliance

COMPLIANCE REQUEST FOR THE TAX CODE 766 [REDACTED]

11/09/2025
The collection of data is intended for statistical purposes.

| | |
|--|-----------------|
| Reference Number | Date of request |
| INPS_21 [REDACTED] | 11/09/2025 |
| Name | |
| INPS getEsito - Azienda di test | |
| Registered office | |
| INPS getEsito - via sede legale di test 29 | |

✓ The system has produced an automatic result for the tax code indicated.
The document can be viewed and received in PDF format.
[View compliance document](#) 

[< BACK](#)

Figure 8: "Compliant" result

The following is the layout of the Online Certificate of Contributions Compliance:



Durc On Line

| | | | | | |
|------------------|----------------|--------------|------------|--------|------------|
| Reference Number | INAIL_21019525 | Request date | 13/05/2025 | Expiry | 10/09/2025 |
|------------------|----------------|--------------|------------|--------|------------|

| | |
|---------------------|------------|
| Name / company name | [REDACTED] |
| Tax Code | [REDACTED] |
| Registered office | [REDACTED] |

This Document attests that the party identified above IS COMPLIANT in relation to

I.N.A.I.L.

I.N.P.S. - Not registered

The Document is valid for 120 days from the request date and certifies the result of the search conducted on INPS, INAIL and CNCE files on that date for companies engaged in construction activities.

Figure 9: "Compliant" result PDF document

2.6 Compliance Request with "impossible to confirm compliance" result, request under assessment

If it is not possible to confirm compliance in real time, the request to verify contributions compliance is sent to the offices of the Authorities for assessment.

The system informs the user of this through the following message (**Figure 10**).

DURC ONLINE

Application for the verification of contributions compliance

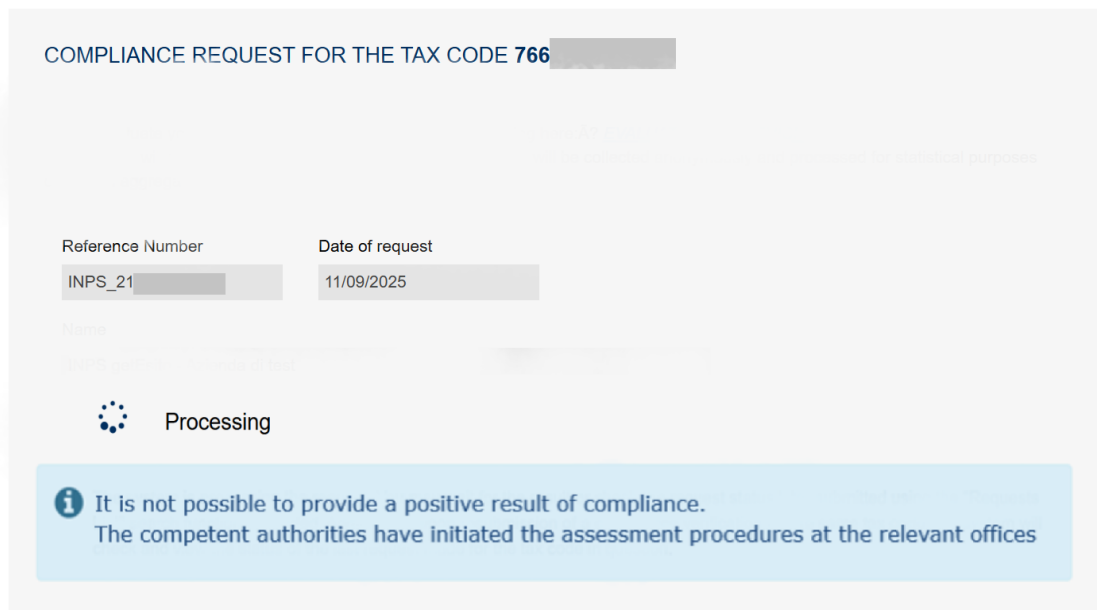


Figure 10: Request under Assessment

At the end of the assessment (a maximum of 30 days from the first verification request received for a given tax code at one of the two portals), a result of either "compliance" or "non-compliance" will be available. In the event that no result is available from the assessment by the thirtieth day, the request is cancelled and users can request verification once more.



3 Requests List

The user can click on the "Requests List" menu option (**Figure 1**) to see the list of compliance requests they have submitted (**Figure 11**).

DURC ONLINE

Requests List

REQUEST LIST

Date from  Date to 

Tax Code Reference Number

Requests Status

[SEARCH](#)





| Reference number | Tax code | Request date | Status | Validity date | PDF |
|---------------------|---------------|--------------|-----------|---|---|
| INPS_21 [REDACTED] | 07 [REDACTED] | 15/09/2025 | COMPLIANT |  |  |
| INPS_21 [REDACTED] | 12 [REDACTED] | 11/09/2025 | COMPLIANT |  |  |
| INPS_21 [REDACTED] | 08 [REDACTED] | 26/08/2025 | CANCELED | | |
| INAIL_21 [REDACTED] | 07 [REDACTED] | 23/05/2025 | CANCELED | | |

Figure 11: Requests List

It is possible to search the requests by time period and/or by tax code or file number (the record number for the request).

The result will appear as a list showing:

- **REFERENCE NUMBER:** the record number for the request, assigned by the system when the compliance check request was submitted
- **TAX CODE:** indicating the tax code of the party for which the check has been requested
- **REQUEST DATE:** the date on which the user requested the check (paired with the record number)
- **STATUS:** status of the compliance check request
- **VALIDITY DATE:** the date on which the validity of the compliance expires, indicated only in the case of a "compliant" result.
- **PDF:** a link to view the document regarding the compliance request

If the request has been sent to the Offices of the Authorities for assessment, and the assessment is not yet complete, the status shown is "Verifying".

By clicking on the "Verifying" link, it is possible to see details on the information for each Authority (Figure 12).

| Reference number | Tax code | Request date | Status | Validity date | PDF |
|------------------|----------|--------------|--------------------|---------------|-----|
| INPS_20 | 20 | 20/05/2024 | INAIL VERIFYING | | |
| | | | INPS NON-COMPLIANT | | |

Figure 12: Assessment Details

If the assessment has been completed with a "non-compliant" result, the link for the PDF must be clicked to obtain the relevant document (Figure 13).

| Reference number | Tax code | Request date | Status | Validity date | PDF |
|------------------|----------|--------------|---------------|---------------|--|
| INAIL_21 | 13 | 13/05/2025 | NON-COMPLIANT | |  |

Figure 13: PDF Link

The system displays the document (Figure 14).



VERIFICA REGOLARITÀ CONTRIBUTIVA

| | | | |
|-------------------|--------------|----------------|------------|
| Numero Protocollo | INAIL_123456 | Data richiesta | 30/06/2015 |
|-------------------|--------------|----------------|------------|

| | |
|-------------------------------|----------------------|
| Denominazione/ragione sociale | Elvis Presley & Sons |
| Codice fiscale | PRSLVS35A08H501T |
| Sede legale | Via Tupelo 35 |

Con il presente documento si dichiara che il soggetto sopra identificato **NON RISULTA REGOLARE** in quanto

I.N.P.S.

| |
|---|
| Gestione Datori di lavoro con dipendenti |
| Gestione Committenti di co.co.coo e co.co.pro. |
| Gestione Liberi professionisti |
| Gestione Lavoratori autonomi artigiani e commercianti |
| Gestione Datori di lavoro agricolo con dipendenti |
| Gestione Lavoratori autonomi agricoli |
| Gestione Lavoratori dello spettacolo e dello sport professionistico |

- per irregolarità nel versamento di contributi e accessori

per l'importo di Euro 1.928,37

- per omessa e/o incompleta presentazione delle denunce obbligatorie mensili o periodiche e/o per denunce che presentano dati incongruenti

I.N.A.I.L. è regolare

Il presente documento che attesta la risultanza negativa della verifica, se acquisito da uno dei soggetti di cui all'art. 1, co. 1, lett. a) e d) del D.M. 30.1.2015, comporta l'applicazione delle disposizioni di cui all'art. 31 co. 3 e 8-bis del decreto legge n.69/2013 convertito dalla legge n. 98/2013.

Figure 14: Document of non-compliance

4 Compliance Check

By clicking the "Compliance Check" menu option (**Figure 1**), the user can view the data entry form for consultation, through which it is possible to obtain a valid Online DURC (Certificate of Contributions Compliance). In fact, only compliant results are shown here.

All users registered with the Inail portal can access consultation. Using the "Request compliance" function, on the other hand, is reserved exclusively for companies (acting on their own behalf), intermediaries (acting on behalf of the companies under their mandate) and for CAA/AA and CB users (for any tax code)

The tax code for the company (business, self-employed worker or other party obliged to register with Inail and holding a company code) whose compliance you wish to check must be entered in the tax code field (**Figure 15**).

DURC ONLINE

[Check valid compliance certificates](#)

CHECK COMPLIANCE

Reference Number

Tax code

CHECK COMPLIANCE

⚠ Reference Number or Tax Code are required


Figure 15: Compliance Consultation

If a valid compliant outcome is found (120 days from the record date of the first verification request received for a given tax code at one of the two portals), it is possible to view the relevant Online DURC (Certificate of Contributions Compliance) (**Figure 16**).

CHECK COMPLIANCE

Reference Number Tax code

[CHECK COMPLIANCE](#)

 Reference Number or Tax Code are required

Reference Number Date of request

Name

Registered office



 The system has produced an automatic result for the tax code indicated.
The document can be viewed and received in PDF format.
[View compliance document](#) 

Figure 16: Valid compliance

If no valid compliant outcome is available, the system informs the user of this with the following message (**Figure 17**).


DURC ONLINE

[Check valid compliance certificates](#)

CHECK COMPLIANCE

Reference Number Tax code

[CHECK COMPLIANCE](#)

 Reference Number or Tax Code are required


 No valid document is present for the tax code indicated.
The request must be made through the «Compliance Request» function

Figure 17: No valid compliance present


Alternatively, if the search was made by Reference Number, the message is as follows (**Figure 18**).

DURC ONLINE

Check valid compliance certificates

CHECK COMPLIANCE

| | |
|---|----------------------|
| Reference Number | Tax code |
| <input type="text" value="INAIL_21023301"/> | <input type="text"/> |

 Reference Number or Tax Code are required

✔ No valid document is present for the reference number indicated.
The request must be made through the «Compliance Request» function

Figure 18: No valid compliance present


If the search was made by Reference Number and Tax Code, and no valid document exists, the message is as follows (**Figure 19**).

DURC ONLINE

Check valid compliance certificates

CHECK COMPLIANCE

| | |
|---|--|
| Reference Number | Tax code |
| <input type="text" value="INAIL_21023301"/> | <input type="text" value="02765890591"/> |

 Reference Number or Tax Code are required

✔ No valid document is present for the reference number/tax code combination indicated.
The request must be made through the «Compliance Request» function

Figure 19: No valid compliance present

If the tax code is not correctly formatted, consultation is blocked and the system warns the user with the following message (**Figure 20**).

DURC ONLINE

Check valid compliance certificates

The screenshot displays a web form titled "CHECK COMPLIANCE". At the top, a red error banner contains the message: "✘ The tax code is not correctly formatted". Below this, the form has two input fields: "Reference Number" (empty) and "Tax code" (containing "xxxxx"). A blue "CHECK COMPLIANCE" button is positioned to the right of the "Tax code" field. At the bottom of the form, a yellow warning banner displays: "⚠ Reference Number or Tax Code are required".

Figure 20: Tax code not correctly formatted